

Privacy Policy for MoldRemediationCA.com

Last updated: 26/11/2025

1. Introduction

Welcome to MoldRemediationCA.com (the "Website"). We respect your privacy and are committed to protecting your personal data. This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you visit our Website. By using the Website, you agree to the collection and use of information in accordance with this Privacy Policy.

If you have any questions or concerns about this Privacy Policy, please contact us at: [insert contact email address].

2. Information We Collect

We may collect and process the following types of information:

- Information you provide directly: For example, when you use the contact form, request a service quote, send us an email, or otherwise submit information via the Website. This may include: your name, email address, phone number, address (or service address), and any other information you choose to provide.
- Automatically collected information: When you visit the Website, we may automatically collect certain information, such as your IP address, browser type, device information, operating system, pages you view, time spent on pages, referral URLs, and other usage data.
- Cookies and similar tracking technologies: We may use cookies, web beacons, or similar technologies to collect data about your browsing habits, to improve your user experience, and to analyze how the Website is used.

3. How We Use Your Information

We use the information we collect for various purposes, including:

- To respond to your inquiries or requests (e.g. service quotes, contact forms).
- To provide and maintain and improve the Website and our services.
- To monitor and analyze website usage and trends to improve the Website.
- To send you communications, if you consent or request it (e.g. follow-ups to inquiries).
- To comply with applicable laws and regulations.

4. Sharing and Disclosure of Information

We do not sell your personal information. We may share your information only in the following circumstances:

- With third-party service providers who assist us in operating the Website (e.g. hosting providers, analytics providers). These providers are contractually obligated to protect your data and only use it for the purposes we specify.
- If required by law, regulation, or legal process (e.g. a court order).
- To protect our rights, property, or safety, or the rights, property or safety of others.

We do not knowingly share your personal data with third parties for marketing purposes, unless we have your explicit consent.

5. Cookies and Tracking Technologies

The Website may use cookies and similar tracking technologies to collect information about how you use the site. Cookies help us personalize and improve your experience. You may choose to disable cookies via your browser settings, but note that some parts of the Website may then function less effectively.

If we use third-party analytics (e.g. Google Analytics), such services may collect additional data. We recommend you consult the privacy policies of those services for more information.

6. Data Security

We implement reasonable administrative, technical, and physical security measures to help protect the personal information we collect. However, no method of transmission over the internet or storage is completely secure. While we strive to protect your personal data, we cannot guarantee its absolute security.

7. Data Retention

We will retain your personal information only for as long as necessary to fulfil the purposes outlined in this Privacy Policy — for example, to respond to your inquiries, provide services, or comply with legal obligations. Once personal data is no longer needed, we will securely delete or anonymize it, unless otherwise required by law.

8. International Data Transfers

If you are located outside the country where our servers are hosted, your personal data may be transferred to — and processed in — a different country. By using our Website, you consent to such transfers. In such cases, we will take reasonable measures to ensure that your data is protected in accordance with applicable laws.

9. Children's Privacy

Our Website is not directed to children under the age of 13. We do not knowingly collect personal data from children under 13. If we become aware that personal information has been collected from a child under 13 without parental consent, we will take steps to delete that information as soon as possible.

10. Your Rights

Depending on your jurisdiction, you may have certain rights regarding your personal data, including: • The right to access the data we hold about you. • The right to rectify or update inaccurate or incomplete data. • The right to request deletion of your data. • The right to object to or restrict certain processing of your data. • The right to withdraw consent (if processing is based on consent).

To exercise any of these rights, please contact us at info@moldremediationca.com

If you are in the EU, you may also have the right to lodge a complaint with your local data protection authority.

11. Consent

By using our Website, you consent to this Privacy Policy. If you do not agree with this Privacy Policy, please do not use the Website or submit any personal information.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will revise the “Last updated” date at the top. We encourage you to review this Privacy Policy periodically to stay informed of how we use and protect your information.